

WisconsinAIRS

“Looking Back and Moving Forward”
Celebrating 30 Years
1979 to 2009

WISCONSINAIRS 30th ANNUAL CONFERENCE
October 8 - 9, 2009

Kalahari Resort and Convention Center
Wisconsin Dells



Bringing People and Services Together

Our mission is to promote the information and referral profession and support professionals engaged in Information & Referral and Information and Assistance.



1979 to 2009 – Looking Back and Moving Forward
 WisconsinAIRS 30th Annual Conference
 October 8 & 9, 2009
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CONFERENCE AGENDA

09/15/09

THURSDAY, OCTOBER 8		ROOM
8:30 – 9:30	Registration (w/ Continental Breakfast)	C/D
9:30 – 9:45	Welcome to Conference Participants & Introductions	C/D
9:45 – 10:00	Break	
10:00 - Noon	AIRS Certification Test	Bamboo
10:00 – 11:30	Workshop Series A	
A1	Wisconsin Elder Economic Security Initiative (WiEESI)	Crown Palm
A2	Working More Effectively with Deaf/Hard Of Hearing People	Wisteria
A3	Positioning Your I/R in a Changing World	Cypress
A4	Resources for Individuals and Families Affected by Mental Illnesses	Ironwood
11:30 – 11:45	Break	
11:45 – 12:30	Buffet Lunch	C/D
12:30 – 1:30	Keynote -- What's So Funny at Work?	C/D
1:30 - 1:45	Break	
1:45 – 3:15	Workshop Series B	
B1	Wisconsin Supports and Services for Children/Youth with Disabilities or Special Health Care Needs	Crown Palm
B2	Introduction to the AIRS InfoLine Taxonomy	Wisteria
B3	Caring for Family Caregivers: “Classified” Information and Assistance	Cypress
B4	Customer Satisfaction From the Customer’s Perspective	Ironwood
3:15 – 3:30	Break	
3:30 – 5:00	Workshop Series C	
C1	What I&R/A’s Should Know about Victim Services in Wisconsin	Crown Palm
C2	Resources on Autism Spectrum Disorder in Wisconsin	Wisteria
C3	Think Your Way to Sanity	Cypress
C4	Ethics and Boundaries (Part 1)	Ironwood
7:00	After Hours Activity: WisconsinAIRS First Bowl-A-Thon! (Pizza & Soda)	
FRIDAY, OCTOBER 9		
7:30 – 8:30	Breakfast Buffet	C/D
8:30 – 10:15	Wisconsin AIRS Annual Membership Meeting Keynote: Mr. Bob Blancato - “I&R/A Advocacy and AIRS Public Policy”	C/D
10:15 – 10:30	Break	
10:30 – 12:00	Workshop Series D	
D1	Ethics and Boundaries (Part 2)	Ironwood
D2	I & R’s Place in Dealing with Domestic Violence	Cypress
D3	“Hey, We’re Not The Crisis Center! - Working The Lines With Callers in Crisis and Chronic Callers”	Wisteria
D4	Memory Loss and Dementia: What Every I&R Staff Person Should Know	Mangrove
12:00 Noon	Conference Concludes	
1:00	WisconsinAIRS Board Meeting	C/D